



The AI Operating System for Modern Clinics.

CliniqueX AI runs your klinik's back office — bookings, billing, panel claims, stock and follow-ups — with an AI admin team, and your doctor always in charge.

- PDPA & MMC compliant
- MyInvois e-invoicing
- Works over WhatsApp

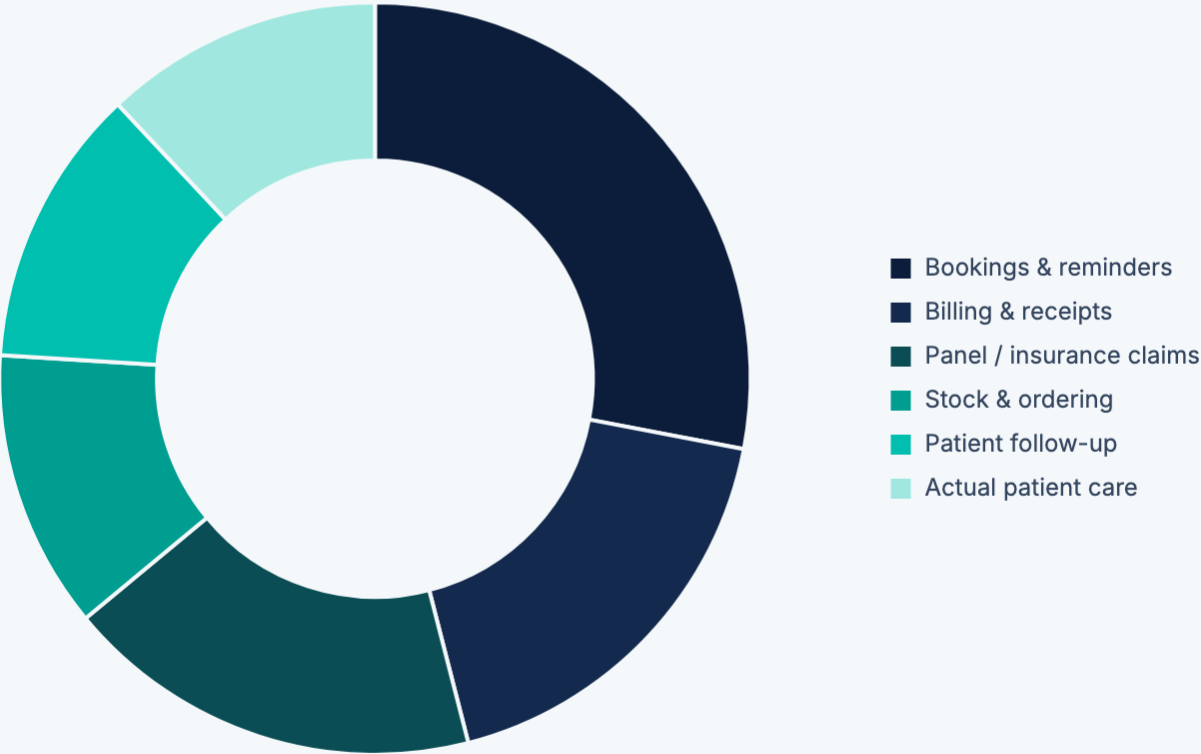
THE DAILY REALITY

Your team spends the day on admin — not on patients.

Phone bookings, receipts, panel claims, stock counts, reminders, follow-ups. It keeps the klinik running, but it pulls your front desk and nurses off the floor — and it's where mistakes and revenue leaks happen.

- ✓ Missed calls = missed bookings and no-shows
- ✓ Manual receipts & e-invoices slow the counter
- ✓ Panel claims pile up and reimburse late
- ✓ Stock runs out — or expires — unnoticed

Where front-desk hours go



THE COST OF DOING NOTHING

Every manual hour is a patient not served.

3–4 hrs

staff time per day on admin that never touches a patient

10–20%

no-show rate when reminders are manual or skipped

Days→Weeks

to prepare panel claims and receive reimbursement

Lost RM

from unbilled items, stock-outs and expired drugs

Across a chain of branches, the leaks multiply — and no single person can see them all.



THE SOLUTION

One system that runs the back office for you.

CliniqueX AI is an operating system for your clinic: an **AI admin team** that handles the repetitive work automatically, routes every clinical action to the **doctor for approval**, and gives owners one live view across all branches.

- ✓ Automates booking, billing, claims, stock & follow-up
- ✓ Doctor signs off anything clinical — always in control
- ✓ Built for Malaysia: PDPA, MMC, MyInvois, panels



Works where patients already are

WhatsApp-native booking, reminders and follow-ups — no app for patients to download.



Doctor-approved by design

Agents never diagnose or prescribe. Care plans wait at the doctor's approval gate.



MEET THE AI TEAM

Eight teammates. One doctor in charge.

AGT-01 • FRONT DESK

Front Desk

WhatsApp bookings, calendar, queue, reminders

● Routine – auto

AGT-02 • BILLING

Billing

Receipts & MyInvois e-invoices to LHDN

● Routine – auto

AGT-03 • INSURANCE

Insurance

Panel coverage checks & claim prep

● Routine – auto

AGT-04 • STOCK

Stock

Inventory, reorder alerts, suppliers

● Routine – auto

AGT-05 • PATIENT CARE

Patient Care

Bilingual follow-ups & wellness nudges

● Held for doctor

AGT-06 • COMPLIANCE

Compliance

PDPA audit trails & breach response

● Held for doctor

AGT-07 • FINANCE

Finance

Budgets, cost tracking, forecasting

● Routine – auto

AGT-08 • MANAGER

Clinic Manager

One dashboard, escalations, staff

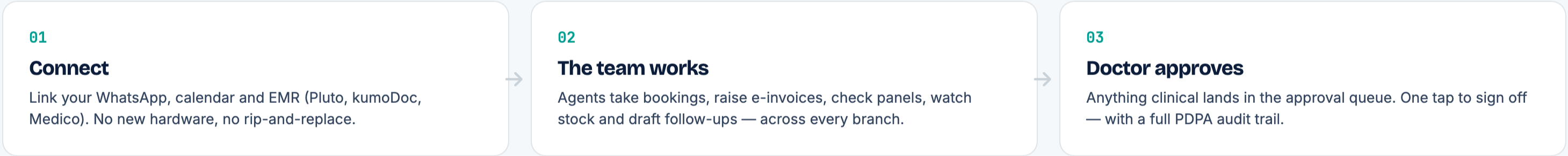
● Reports to owner

✓ Doctor approval gate — prescriptions, care plans and anything touching a patient record stop here until your doctor signs off.



HOW IT WORKS

Live in your klinik in three steps.



OPTIMIZE THE DAILY RUN

Same tasks. A fraction of the time.

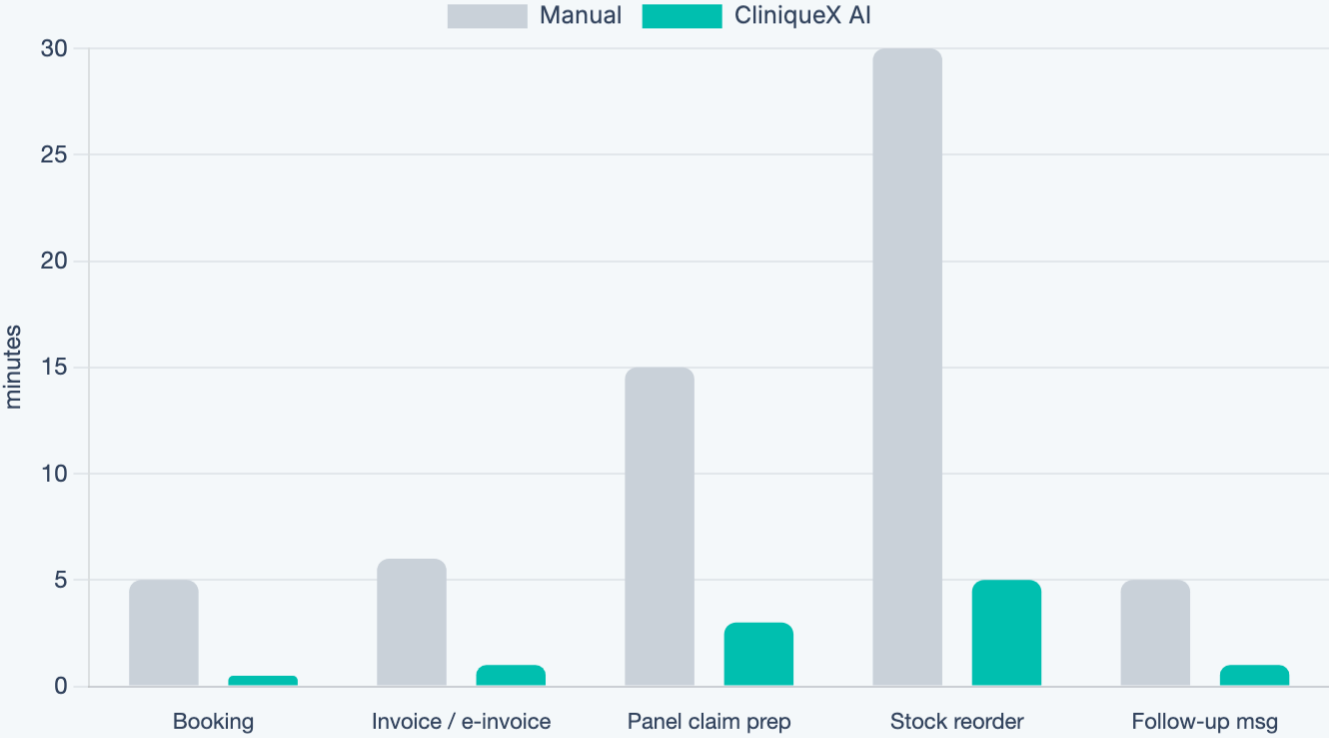
Manual today

- ✗ Staff answer calls to book & remind
- ✗ Handwritten receipts, manual e-invoice
- ✗ Claims compiled by hand, late
- ✗ Periodic stock counts, surprise stock-outs

With CliniqueX AI

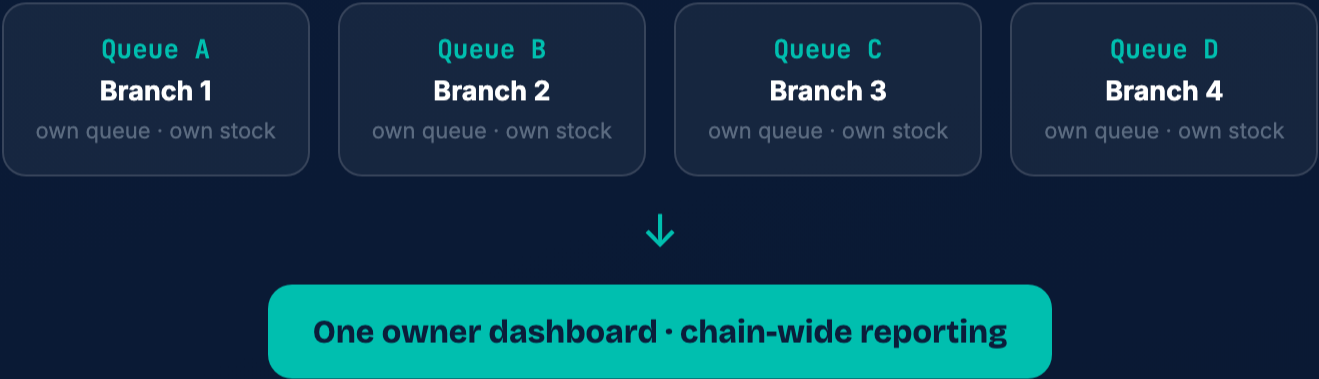
- ✓ 24/7 WhatsApp booking & auto reminders
- ✓ Receipts & MyInvois in seconds
- ✓ Claims prepped & tracked automatically
- ✓ Live stock with reorder alerts

Minutes per task – manual vs automated



BUILT FOR CHAINS

Run every branch from one place.



Each branch gets its own queue, stock and day-to-day view. Staff are pinned to their branch; owners switch branches or see the whole chain. Patients are found across every branch.



BUILT FOR MALAYSIA

Compliant by design — not bolted on.



PDPA & MMC

Immutable audit trail on every action; agents respect clinical boundaries and the doctor-approval gate.



LHDN MyInvois

e-Invoices generated and submitted, with correct cash and panel pricing.



Panels & TPA

PMCare, Great Eastern, SOCSO/PERKESO and more — coverage checks and claim tracking.



WhatsApp Business

Bookings, reminders and bilingual (BM + EN) follow-ups where patients already chat.

WHAT YOU GET BACK

More time for patients. Fewer leaks.

~3 hrs

staff time freed per day, per branch

<1 min

to raise a receipt & MyInvois e-invoice

24/7

bookings & reminders, even after hours

100%

clinical actions doctor-approved & logged

Run leaner at every branch, bill faster, claim sooner, and keep clinicians focused on care.



WHY CLINICS CHOOSE CLINIQUEX AI

Not just software — an operating system.

Doctor in charge

The AI does the work; the doctor signs off. Accountability stays where it belongs.

Local by default

PDPA, MMC, MyInvois and Malaysian panels built in — not a foreign tool adapted.

WhatsApp-native

Meets patients and staff where they already are. Nothing new to install.

Multi-branch ready

One chain, many branches — separate queues & stock, unified reporting.

One back office

Booking, billing, claims, stock, follow-up and finance in a single system.

Live in days

Connect your tools and go — no rip-and-replace, no new hardware.



PRICING

Simple plans that grow with you.

Save ~17% with annual billing (2 months free). Basic is per clinic; Pro & Ultra are priced per branch.

Basic

Single clinic

RM149 /mo

or RM1,490/year – save 17% · per clinic

✓ Core CMS: register, queue, consult

✓ Dispensing, billing & payments

✓ Medication catalog & inventory

✓ 1 branch · email support

Book a demo

MOST POPULAR

Pro

Clinics & chains

RM220 /mo

or RM2,200/year – save 17% · per branch

✓ Everything in Basic

✓ Multi-branch + branch-scoped ops

✓ Panels & TPA, receiving/OCR, investigations

✓ Reports, roles & EMR sync · priority support

Book a demo

EARLY ACCESS

Ultra

+ AI admin team

RM800 /mo

or RM8,000/year – save 17% · per branch

✓ Everything in Pro

✓ 8 AI admin agents (rolling out)

✓ WhatsApp booking, e-invoicing, claims, follow-ups

✓ Doctor approval gates · onboarding

Join waitlist





See it run your klinik in 30 minutes.

We'll walk you through the AI team on your own booking, billing and stock workflows — online or in person at your clinic.

Book a demo →

www.cliniquexai.com